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ARCNWS  1 Beyond 2 years   PROMT   2 PROMT Database *  MSAREZ  3 Metro Rezide
ALLNWS  1 Mkt & Ind News   MARS    2 MARS Database *   CNTREZ  3 County Rezide
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INDNWS  1 Industry Pubs    BUSFND  2 Business Finder*  CDREZ   3 Cong. Rezide
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COMLEN 16 Commercial Lending Review   CMPWLD 16 ComputerWorld
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ELP	19	Electric Light & Power	EETMS	19	Electronic Engineering Times
ELUTL	19	Electric Utly Wk	EMTECH	19	Electronic Materials
ELECWD	19	Electric World	EMEDIA	19	Electronic Media
ELCJNL	19	Electricity Journal	ELCMSG	19	Electronic Mesg.
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 ENCON   20 Energy Conservation         ENTPAR 20 Enterprise Partner
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 ENRGYI 20 Energy Insights              ENTREP 20 Entert Law Rptr
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 ESTRPT 20 Energy Svcs & Telecom        ESSENC 20 Essence
 THENGR 20 The Engineer                 EG      20 Estates Gazette
 EMJ     20 Eng Min Journal             EGI     20 Estates Gazette Interactive
 ENR     20 Engineering News-Record              Web News
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 IACEV   25 IAC Environment   IACMI   25 IAC Mining
 IACIS   25 IAC Insurance   IACPG   25 IAC Packaged Goods
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IIALL	27	Institutional Invest Pubs		IDD	28	Invst Dealer's Digest
IMCONT	27	Intermountain Con		INVNWS	28	Investment News
PETCHM	28	Int Petrochm Rpt		INVDLY	28	Investors Daily
M2IBN	28	Internet Bus New		IPC	28	IPC Web News
NETLWR	28	The Internet Lawyer		IPOREP	28	IPO Reporter
INTWK	28	InternetWeek		IPRNWS	28	IPR Business Info Database
INTWLD	28	Internet World		ISDNNW	28	ISDN News
INTRTC	28	Intertec		ISPBUS	28	ISP Business News
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    JNLHCM 29 Marketing Health Services LANTME 29 LAN Times
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MARHDG	29	MAR/Hedge	MEDTDY	30	Medical Industry
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M2MM   32 Mobile Matters          NTNHME 32 National Home Center
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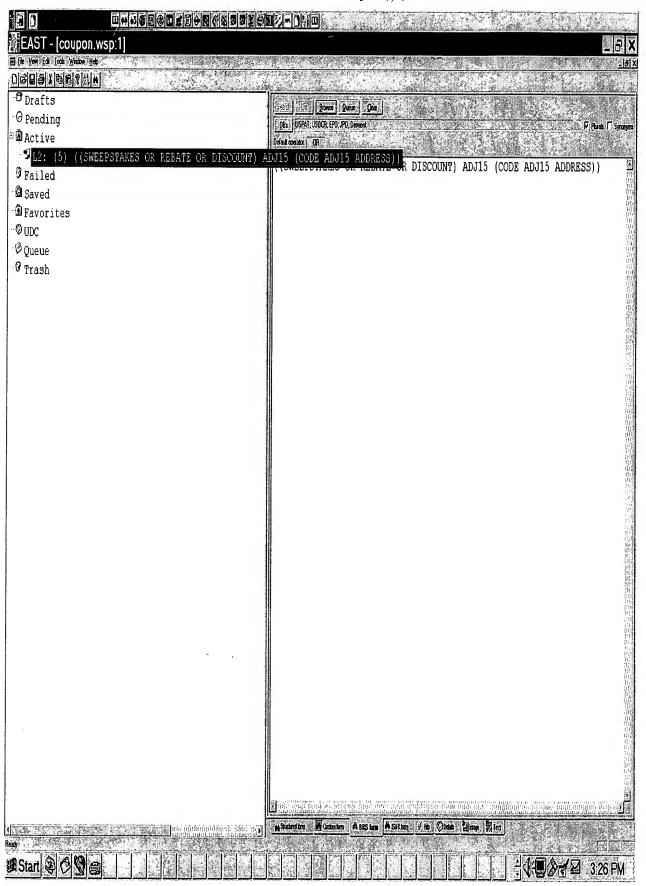
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PRNEWS 35 PR Newswire   RBOCUP 35 RBOC Update
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United States Patent [19]

Holda-Fleck

[11] Patent Number: 5,729,693

[45] Date of Patent: Mar. 17, 1998

[54] SYSTEM AND METHOD TO AUTOMATICALLY PROVIDE AN ELECTRONIC CONSUMER REBATE

[75] Inventor: Marilyn A. Holda-Fleck, Westfield, N.J.

[73] Assignee: Lucent Technologies, Inc., Murray Hill, N.J.

[21] Appl. No.: 781,177

[22] Filed: May 3, 1996

Related U.S. Application Data

[63] Continuation of Ser. No. 174,570, Dec. 28, 1993, abandoned.

[51] Int. Cl.⁶ ... G06F 17/60
[52] U.S. Cl. ... 395/214; 379/93.12
[58] Field of Search ... 395/201, 214, 395/226, 239; 379/90.01, 93.12, 93.13, 58

[56] References Cited

U.S. PATENT DOCUMENTS

4,255,247 9/1590 Marguraie et al.

OTHER PUBLICATIONS

Procca, Mar. 1993, p. 10 "Rebates Are Getting A Bad Rap", ISSN 1047-1707.

Primary Examiner—Robert A. Weinhardt

[57] ABSTRACT

A system to automatically provide to a consumer an electronic rebate by an existing telephone network and system. The consumer dials a dedicated preassigned telephone number and is prompted to enter the product code and a serial number for purchase verification purposes. A rebate is provided instantaneously in the form of a credit to the consumer's telephone account. The rebates so provided to consumers are collated on a per manufacturer basis, and the telephone service provider bills statements to the rebating manufacturers to cover the rebates issued as well as its service charge.

14 Claims, 3 Drawing Sheets

Right panel — KWIC text

DOCUMENT-IDENTIFIER: US 5729693 A

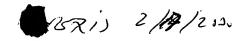TITLE: System and method to automatically provide an electronic consumer rebate

BSPR:

In accordance with these and other objects, provided is an automated rebate system which can be implemented on an existing public telephone network which is readily available to virtually all consumers. After purchasing the applicable product, the purchaser accesses the rebate system by dialing from his home telephone a phone number provided on or inside the packaging of the purchased product. Upon being connected with the system, the purchaser is instructed by an automatic voice prompt to enter via a touch-tone (DTMF) telephone keypad a product code, which may be the Universal Product Code (UPC) and/or some other code provided by the manufacturer. The system can use the product code to verify that the rebate offer for that product has not expired. The rebate amount is then retrieved from a look-up table by using the product code as an address pointer. The consumer is then instructed to enter the

product serial number for verification purposes. The serial number on higher-end goods is normally provided by the manufacturer on the goods themselves (e.g. on the back of a television set), while a serial number for lower-end goods may be printed inside the packaging by the manufacturer (e.g. for a bar of soap). After verification by the system that the serial number provided by the purchaser has not been previously rebated, the rebate amount is then used to provide immediately a credit to the purchaser's telephone account, which credit will appear on the purchaser's next statement. The telephone service provider accumulates, on a periodic basis, the total amount of rebates it provided for each manufacturer it services, and bills each manufacturer for the total rebated amounts as well as a service charge, which may be incremental (per rebate) or a flat fee.

U	I	Document ID	Issue Date	Page	Current OR	Current XRef	Ti
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CANCMP	3	Combs Can Cmp	CMPECO	3	Computer Economics
CHLCMP	3	Combs Chile Cmp	CPLAWR	3	Computer Lawyer
GUACMP	3	Combs Guat Cmp	CMPPRO	4	Computer Protocols
MEXCMP	3	Combs Mex Cmp	CRN	4	Comp Reseller News
PANCMP	3	Combs Pana Cmp	CMPWKY	4	Computer Weekly
PRUCMP	3	Combs Peru Cmp			
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COMPJP   4 Computing Japan   ELCMFG 4 Electro Manufacturing
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M2MM	6 Mobile Matters	PHILPS	7 Phillips Nwslttrs
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MODEMU	6 Modem User News	RCR	7 RCR Radio Com. Rpt.
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